

## Cecap Working Group discusses efficiency and quality of public services

The Center for High Studies of Control and Public Administration (Cecap) of the Federal Court of Accounts (TCU) held, on 10/22/2017, the first meeting of the Thematic Working Group (GT) on evaluating quality and efficiency of public services.

Created by Resolution TCU 263/2014 and implemented in 2017, Cecap is a permanent collegiate body of a consultative nature aimed at helping the Court to produce and disseminate relevant knowledge for external control; suggest institutional action for enhancement of the control system and public administration; and promote cooperation, research and studies, among others. The Serzedello Corrêa Institute (ISC) functions as the executive secretariat of the Center.

Cecap counts on four thematic groups, which gather TCU staff, external specialists, civil society and academic community representatives in support of the Center for planning and executing actions under implementation. Currently, the thematic groups include the evaluation of the efficiency and quality of public services; evaluation of results of policies and public programs; fostering transparency and combating fraud and corruption in the Public Federal Administration (APF); and the performance of the Courts of Accounts.

The GT for evaluation of efficiency and quality of public services was the first one to meet. The meeting sought to identify joint work opportunities and the interest of the participants in tasks and specific events.

Among the problem situations and their corresponding control actions presented to the group were the fragility of the internal control system of the Judiciary; risk of corruption in federal bank governance; low credibility of information on credit and tax installments; low recoverability of tax credit and active debt; deficiencies in governance of foregone revenues; high risks to Brazilian energy security; and the low effectiveness, efficacy and efficiency of the public administration when executing public policies.

One of the main issues discussed during the group meeting was the challenge regarding enhancing public services under primary spending limitation, ensued from Constitutional Amendment 95, which established the New Fiscal Regime. Apart from priority topics for TCU action in respect to the efficiency of public administration, the group meeting also discussed practical means of operating partnerships between Cecap and the academic community.

